



Northern Inyo Healthcare District
150 Pioneer Lane
Bishop, California 93514

Patient Label

Addendum to Notice of Privacy Practices during COVID-19 Pandemic

During the COVID-19 (Coronavirus) pandemic, Northern Inyo Healthcare District (NIHD) is taking action to continue to protect our patients and their privacy. Many of these changes have taken place to protect our patients, their families, our staff, and our community.

NIHD may use a secure healthcare version of video chat in areas where we have isolation patients to facilitate communication with the patient. NIHD workforce will do everything in their power to ensure no other patients or patient information is captured during this process.

NIHD may use a secure healthcare version of video chat for patient appointments, to decrease the need for patients to travel to the doctors' offices.

NIHD has restricted visitor access as follows:

- Labor and Delivery may have 1 healthy support person for the visit. We apologize for the inconvenience, however, this is for the health of Mom, Baby, family, staff, and community.
- Children under 18 may have 1 healthy support person, even if the child is in isolation.
- Emergency room patients may not have any visitors except for children under 18, who may have 1 support person.
- Patients in outpatient nursing units and in the medical-surgery units may have 1 healthy support person, unless they are in isolation.
- Adults who are at end of life may have one healthy support person, even if in isolation. This may change if the state or federal regulations or guidance changes during the pandemic situation.

The support person will be arm-banded for easy identification. The support person may not change during the visit. The support person is expected to follow all infection control processes as directed by staff. At this time, we are not allowing other visitors.



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